DO YOU HAVE A

TRUSTED CONTACT ON YOUR ACCOUNT?

What is a Trusted Contact?

A trusted contact is someone you choose that we can reach out to if we're unable to connect with you directly and if we notice something unusual with your account. This person helps us look out for you, but they **DO NOT** have access to your funds or authority over your account.

Why It Matters

Life happens, and having a trusted contact on file adds an extra layer of protection for your financial well-being.

We may reach out to your trusted contact if:

- We're unable to reach you after multiple attempts; and
- We notice potential fraud or unusual account activity; or
- You're traveling or impacted by an emergency; or
- There are concerns related to your health or well-being

What a Trusted Contact Can and Cannot Do

Your trusted contact CAN:

- Help us confirm how to reach you
- Assist in connecting us with you when needed
- Serve as a point of contact in unexpected situations

Your trusted contact CANNOT:

- Make transactions, withdrawals or changes to your account
- Access your account details
- Make financial decisions on your behalf

Adding a trusted contact **DOES NOT** give them legal authority *(such as power of attorney, trustee or executor status)*.

A Simple Step for Peace of Mind

At Campus Federal, we're committed to helping you protect what you've worked hard to build. Adding a trusted contact is quick, easy and can make a meaningful difference.

Call your Campus Federal representative today to add someone you trust.

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